

# RETURNS FORM

Tel: +44 1382 736854

Email: [help@directsoccer.co.uk](mailto:help@directsoccer.co.uk)



Please fill in the form below, with your details and reasons for returns, and send back to us using the label provided below.

## **RETURNS POLICY**

Items should be returned within **28 days of receipt**, in unused condition and in original packaging, with tags still intact. Your refund will be processed within 5 working days from receipt of your return. Delivery costs are non-refundable. We do not offer exchanges; therefore, we recommend you order any replacements needed on our website. Return of items will be at your own cost and risk - we recommend using a tracking service as we cannot be held responsible for items lost in the post.

**PLEASE NOTE:** All personalised items (including Clubshop items with added embroidery or print e.g. badges, names and numbers) are **NON-REFUNDABLE**, unless there is a manufacturing defect.

**NAME & SURNAME:** \_\_\_\_\_

**CONTACT EMAIL:** \_\_\_\_\_

**ORDER REFERENCE NO.:** \_\_\_\_\_

ITEMS BEING RETURNED:	REASON FOR RETURN:	QTY:



Direct Soccer  
Returns Dept.  
Unit 4, 3 Ainslie Street  
West Pitkerro Ind. Est.  
Broughty Ferry  
Dundee  
DD5 3RR

Postage  
Required